

MERCER UNIVERSITY

Policies and Procedures Manual Department of Information Technology - Client Support Services

SUBJECT:

Apple Service and Support Fee

EFFECTIVE:

April 16, 2018

Mercer's Information Technology department recognizes the need to provide our faculty and staff with technology options that best meet their needs. Mercer IT utilizes Jamf Pro software to ensure Apple devices are effectively deployed, managed, and supported. The purchase of Apple devices will include a service and support fee of \$100.